



Committee: STANDARDS COMMITTEE

Date: THURSDAY, 17 JUNE 2010

Venue: LANCASTER TOWN HALL

Time: 10.00 A.M.

AGENDA

- 1. Apologies for Absence
- 2. Election of Vice Chairman for the Municipal Year 2010/11

Please note that this appointment can only be undertaken by an Independent Member.

3. Minutes

Minutes of the meeting held on 21st January 2010 (previously circulated).

- 4. Items of Urgent Business authorised by the Chairman
- 5. **Declarations of Interest**
- 6. **Standards for England Annual Return** (Pages 1 12)

Report of the Monitoring Officer

7. Standards for England - A Review of the Local Standards Framework (Pages 13 - 52)

Report of the Monitoring Officer

8. **Summary of Complaints** (Pages 53 - 55)

Report of the Monitoring Officer

9. **Annual Review of Registration of Interests** (Pages 56 - 57)

Report of the Monitoring Officer

10. Work Programme (Pages 58 - 61)

Report of the Monitoring Officer

ADMINISTRATIVE ARRANGEMENTS

(i) Membership

Councillors

Councillors Roger Dennison, Sheila Denwood, Janie Kirkman, Ian McCulloch, Roger Mace, Roger Sherlock and Joyce Taylor

Independent Members

Stephen Lamley (Chairman), Tony James, David Jordison, and Sue McIntyre

Parish Council Representatives

Margaret Davy, Paul Gardner, Susan O'Brien and Frank Senior

(ii) Substitute Membership

Councillors

Councillors Keith Budden, Sarah Fishwick, John Gilbert, Roger Plumb, Ron Sands and Jude Towers

(iii) Queries regarding this Agenda

Please contact Liz Bateson, Democratic Services - 01524 582047 - email: ebateson@lancaster.gov.uk.

(iv) Changes to Membership, substitutions or apologies

Please contact Members' Secretary, telephone 582170, or alternatively email memberservices@lancaster.gov.uk.

MARK CULLINAN, CHIEF EXECUTIVE, TOWN HALL, DALTON SQUARE, LANCASTER, LA1 1PJ

Published on 3rd June 2010.

STANDARDS COMMITTEE

STANDARDS FOR ENGLAND – ANNUAL RETURN 17th June 2010

Report of the Monitoring Officer

PURPOSE OF REPORT

To inform the Committee of the annual return required by Standards for England.

This report is public

RECOMMENDATIONS

- (1) That the report be noted
- 1.0 Report
- 1.1 Since the implementation of the new regime for the consideration of Code of Conduct complaints locally, the Monitoring Officer has been required to complete a quarterly statistical return to Standards for England with regard to the complaints received and their outcome. In addition, there is a requirement for an annual return to be completed, providing further information about the work of the Standards Committee during the preceding year. This year's return was required to be completed online by the Monitoring Officer by the 16th April 2010.
- 1.2 A copy of the completed return is appended to this report for Members' information. The Chairman was consulted in the preparation of the response.
- 1.3 A copy will be placed on the Council's website following this meeting.
- 1.4 The report is for noting.

CONCLUSION OF IMPACT ASSESSMENT

(including Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing)

None arising from this report.

FINANCIAL IMPLICATIONS

None directly arising from this report.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments.

LEGAL IMPLICATIONS

None directly arising from this report.

MONITORING OFFICER'S COMMENTS

The report has been prepared by the Monitoring Officer in her capacity as adviser to the Standards Committee.

BACKGROUND PAPERS

None

Contact Officer: Mrs S Taylor Telephone: 01524 582025

E-mail: STaylor@lancaster.gov.uk

Ref:

Page 3 Reference: An2010-10411



Annual Return form - 2010

Authority name Lancaster City Council

Primary contact Sarah Taylor

Primary contact staylor@lancaster.gov.uk

email

PART 1: COMMUNICATION

Annual Report

Does the standards committee produce an annual report? Yes				
What does the report contain?				
A personal statement by the standards committee chairman	Information about the members of the standards committee			
The role of the standards committee	The standards committee terms of reference			
Information about the Code of Conduct	Statistical information about complaints that have been received			
Information about the length of time taken dealing with complaints	A summary of complaints which have led to investigation, sanction or other action			
Details about training/events provided	The forward work plan of the standards committee			
Other	_			
_				
How is the standards committee annual re	<u> </u>			
Sent to all senior officers	Sent to all members			
Sent to parish/town councils	Available on the authority intranet			
Available as a specific item on the authority website	Available in the standards committee papers published on the authority website			
Included as a full authority meeting agenda item	Publicised in local press			
Distributed to households	Available at authority offices			
Not circulated outside of the standards committee	Other			
The report is "Available in the standa authority website", please provide the http://www.lancaster.gov.uk/comments				
Publicising Complaints				
How can the public access information abomember?	_			
council website	Through the standards committee section of the website			
Complaints leaflets available from the authority	Included as part of a council newsletter			
Advertised through parish councils	Information is not available to the public			
Other				
council website", please provide the white://www.lancaster.gov.uk/comments	-complaints/complain			
low can the public access information about the outcome of initial assessment				

	ge 4
Written summary available for public inspection	All initial assessment decisions are publicised in the local press
Publicised in the local press only if the subject member	Assessment decisions published on the authority website
agrees Articles published in the authority newsletter	Other
Tradices published in the dutiont, herostetter	
How can the public access information abo	out the outcome of investigations?
Hearings are open to the public	All investigation outcomes are publicised in the local press
Publicised in the local press only if the subject member	Published on the authority website
agrees	
Decision notices are available for public inspection	Articles in the authority newsletter
Other	
investigation resulted in a finding of no Committee. If a hearing were held, the release and on the Council's website.	ad any hearings to date. The only completed breach which was accepted by the outcome would be publicised by press
Do you have a mechanism in place for mea in allegations of misconduct? For example No	suring the satisfaction of all those involved the member, complainant and witnesses.
Communicating the role and work of the standards	s committee and standards generally
NATIONAL describes and a service of the service of the	
What does the authority do to promote th standards generally to the rest of the auth	
Dedicated standards committee pages on intranet	Standards committee has its own newsletter / bulletin
Standards committee issues briefing notes	Articles in employee newsletter / bulletin / newspaper
Standards committee independent members observe other	Standards committee independent members contribute to
authority meetings Other	other authority meetings
•	_
	s used. andards for England Guidance is posted on abers (ie dedicated members' page rather
than dedicated standards committee pa	
The Committee reports to full Council of	or Council Business Committee as
appropriate on its recommendations for Constitution.	r Protocois included in the Council's
How can the public access information about Dedicated standards committee section on the authority website	out your standards committee? Within 'council and democracy' type section of website
Ethical standards issues have been included in the local press / media	Standards committee minutes, agendas, and reports are available to the public
Leaflets and/or posters are placed in public buildings	Places articles in the authority newsletter / bulletin / other
Standards committee meetings are observed by members	publication Information is not available to the public
of the public	☐ · · · · · · · · · · · · · · · · · · ·
Other	
Please provide the web address for in	nformation within the council and
democracy section of your website. http://committeeadmin./lancaster.gov.	uk/mgCommittee Details.aspx?ID=299
What else does the authority do to promo	
and standards generally to the public and Questions on ethical standards and governal	
Partnership Development and Evaluation Too	olkit. The evaluations have informed the
ongoing work of officers, and progress has b	een made inter alia to ensure that partners

are clear about their roles and responsibilite \$\frac{\theta}{2} \frac{\theta}{2} \th		
The Council is developing a Code of Practice for working in partnership.		

Pa	ige 6		
PART 2: INFLUENCE			
How does the standards committee communicate ethical issues to the senior figures within your authority (for example the Chief Executive and Leader of the Authority, Party Leaders)?			
Formal meetings between standards committee members and senior figures specifically set up to discuss standards			
Senior figure attendance at standards committee meeting	Management Team (or equivalent) meetings		
Executive or senior member has portfolio responsibility for standards Other	Chair (or other standards committee member) addresses full authority meeting(s)		
Describe the "Other" communication	methods.		
The Chair of Standards has indicated t Leader, Group Leaders and/or Chief Ex discuss, but no such meeting has been			
How do the senior figures in your authorit Through a strongly promoted whistle-blowing policy	ty demonstrate strong ethical values? By ensuring there are references to ethics in the authority vision / objectives		
Demonstrating appropriate behaviours	Senior figure(s) makes personal commitment to standards in statements to public/employees		
Through any other method			
Describe the "Other" ways that this is By ensuring that advice on code of cor interests, is proactively given in advan	nduct issues, and especially the declaration of		
Does your authority have a protocol for pastandards of behaviour expected of all the Yes What mechanisms does the authority use member/member disputes? Informal discussion/mediation Chair of standards committee mediation Advice from Human Resources department Informal hearing Other	ose working in partnership?		

Page 7 PART 3: TRAINING AND SUPPORT				
Between 1 April 2009 and 31 March 2010, has the authority assessed the training and development needs of authority members in relation to their responsibilities on standards of conduct?				
If no, please give your reasons why? The issue of training was considered, but it was decided not to assess training and development needs until the publication of the revised Code of Conduct, which was thought at that time to be imminent However, the Code is still awaited. The Council has full elections every four years (next elections 2011), so there was no need to consider induction training this year				
What training/support was provided during 2010?	ng the period 1 April 2009 to 31 March			
Introduction to the Code of Conduct	Elements of the Code of Conduct			
Role and responsibilities of the standards committee	Ethical governance/behaviour			
None	Other			
Describe the "Other" training/suppo	rt provided.			
Assessment training for standards committee (SfE DVD Assessment Made Clear) Training for Dual-hatted members provided by SfE at event organised by South Lakeland District Council Support is provided on an ongoing basis to individual members on the declaration				
of interests.				
Who received training/support? Standards committee chair	Independent members			
Other standards committee members	All authority members			
Specific authority members with particular needs (e.g. nev				
members, planning committee members)	₹			
Which "Other" people received training? Support was provided to any relevant Members on interest issues as and when those issues arose.				
What methods were employed to give training/support? Internal training (presentations/seminars/workshops) External trainer/speaker				
One on one training	Joint/regional training event			
Online learning	Guidance notes/briefing materials			
Standards for England materials	Ethical governance toolkit			
Other				
Describe the "Other" methods used. Specific advice given to indiividual members on interest matters particularly affecting them.				
In which areas of the Code of Conduct has				
Respect	Personal/Prejudicial Interests			
Use of resources	Bullying			
Disrepute	Predisposition, Pre-determination and bias			
Equality	Confidentiality			
Other				
Describe the "Other" areas covered.				

	on German one to one basis for new member				
following by-election. Support provided on declaration of interests as and when required					
Support provided on declaration of interests as and when required.					
What other training/support has been provided on areas of an authority member's					
role or activities they may engage in? Chairing skills	Lobbying				
<u>~</u>					
Predetermination, Predisposition and bias	Blogging and/or the use of social media				
Electioneering	Freedom of Information (FOI)				
None	Other				
Describes the UOM and Australia of Assura	north musicide d				
Describe the "Other" training/sup	ability, Local Area Agreements, Community				
	mmunity Strategy, Local Government Finance				
In general, how well attended was the 50-75%	training provided?				
Please give a brief overview of how sta process for new members of the author	ndards issues are covered in your induction				
	2011). Following the 2007 elections, mandatory				
	ovided, and specific training for Standards				
One to one sessions are provided for new	members following by-elections.				
In which areas of the role and responsi	bilities of the standards committee has				
training/support been provided for star that apply.	ndards committee members? Please tick all				
Initial assessments	Other action/mediation				
Reviews	Investigations				
∐					
Hearings	Sanctions				
Other					
_					

PART 4: INVESTIGATIONS

Have any investigations been completed Yes during the period 1 April 2009 - 31 March 2010?
How many investigations have been completed during this period?

Have any of the investigations used No external investigators?

Of the investigations completed during the period, for how many have external investigators been used?

Nothing selected

Please provide a brief overview of the processes you have in place to ensure the quality of local investigations.

There has only been one investigation completed to date. It was undertaken by an inhouse solicitor and closely monitored by the Monitoring Officer.

A number of Council solicitors have attended investigation training organised by Eden District Council.

Informal feedback from the Standards Committee once it has considered an investigation report is taken into account for the future..

Page 10 PART 5: RELATIONSHIPS WITH PARISH AND TOWN COUNCILS

Has your authority provided training for parish councillors during the period 1 April 2009 to 31 March 2010?

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T	_	•

If yes, what topics did the training cover? Freedom of Information (FOI)	Confidential information	
Planning	Lobbying	
✓ Dual-hatted members	The Code of Conduct generally	
Personal and prejudicial interests	Bullying	
Other	_	
What methods were employed to give tra		
Internal training (presentations/seminars/workshops)	External speakers	
One on one training	Joint/regional event	
Guidance notes/briefing materials	Standards for England's materials	
CALC speakers	Part of wider parish liaison meeting	
Other	_	
In general, how well attended was the tra 75% or more of those invited	ining for parish councillors?	
Has your authority provided training for parish clerks during the period 1 April 2009 – 31 March 2010?		
Does your council have a COMPACT (a for	mal agreement with your county	
	rting standards for parish and town councils	

in the area)?

No

Describe the relationship between your authority and your County Association of Local Councils in relation to standards. For example, how regularly do you interact with them? Are you involved in delivering joint training?

A senior officer of the Council attends meetings of the Lancashire Association of Local Councils (Lancaster branch) held every two months. The officer sits in a liaison role to ensure City Council engagement with the parishes. Other officers attend to present to the parishes issues of common interest. This includes training where required.

Standards for England and Teesside University are currently researching the role of the Parish Liaison Officer. Teesside University have created a brief questionnaire to assess the organisational background, functions and skills needed to carry out the Parish Liaison role. Does your authority have a Parish Liaison Officer?

No - but there is someone who fulfils the same functions

Does the Parish Liaison Officer (or the person who fulfils the same functions) consent for the University of Teesside to contact them to complete a brief questionnaire about their role?

Yes

If yes, please provide contact details (where there are multiple Parish Liaison Officers, just provide one contact):

Name	Page 11
Richard Tulej	
Contact address	
Town Hall, Lancaster LA:	1 1PJ
Contact phone	
01524582079	
Email address	
RTulej@lancaster.gov.uk	
rending and a secretary	
with standards issues? For exhave you done with parishes Code of Conduct training proving parish council in 2009. Officer	when dealing with parishes which have had problems example, what preventative or capacity building work s? rided after last elections in 2007 and for newly created support given to the newly created parish council. Monitoring Officer are readily available to parish clerks to
P. 5	
Which of the following areas	s would you like Standards for England to produce
	pport your work with parishes?
Lobbying	Predetermination and bias
Dlanning and interests	Division by the standard are sent to the
Planning and interests	Dual-hatted members
Other	
\sqcup	
	l de la companya de

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End of form		

STANDARDS COMMITTEE

STANDARDS FOR ENGLAND – A REVIEW OF THE LOCAL STANDARDS FRAMEWORK 17th June 2010

Report of the Monitoring Officer

PURPOSE OF REPORT

To bring to the Committee's attention a document that has been published by Standards for England and submitted to the government for consideration.

This report is public

RECOMMENDATIONS

(1) That the report be noted

1.0 Introduction

- 1.1 In March 2010, Standards for England published a document reviewing the local standards framework and recommending changes. A copy of the document is appended to this report for Members' information.
- 1.2 The document was submitted to the then government, and indeed many of the recommendations for change would require new primary or secondary legislation, for which there would be likely to be a formal consultation process.
- 1.3 The document is presented to Members for information, and as an indication as to how the local standards framework may change in the future, although clearly there may be other changes following the general election.
- 1.4 In that regard, a copy of a letter from the Chair of Standards for England of the 1st June 2010 is also appended to the report for Members' information.

2.0 Proposal Details

2.1 The report is for noting, although should Members have any particular comments on the any of the recommendations, these could be referred to Standards for England.

3.0 Details of Consultation

3.1 There has been no consultation

4.0 Options and Options Analysis (including risk assessment)

4.1 As indicated above, the report is for noting, but should the Committee's discussions raise any particular issues or views, these could be referred to Standards for England.

CONCLUSION OF IMPACT ASSESSMENT (including Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing) None FINANCIAL IMPLICATIONS None arising from this report. **SECTION 151 OFFICER'S COMMENTS** The Section 151 Officer has been consulted and has no further comments. **LEGAL IMPLICATIONS** Legal Services have been consulted and have no further comments. **MONITORING OFFICER'S COMMENTS** The report has been prepared by the Monitoring Officer as the adviser to the Standards Committee. **BACKGROUND PAPERS** Contact Officer: Mrs S Taylor Telephone: 01524 582025

None

E-mail: STaylor@lancaster.gov.uk

Ref: ST



Local Standards 2.0 – the proportionality upgrade?

A review of the local standards framework

Standards for England, March 2010

A review of the local standards framework

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App			
•		ecommendations	
App		round to the legal standards from work	
		round to the local standards frameworkhe local standards framework deals with complaints	
۸۵۰		ne local standards framework deals with complaints	
Abb		ences throughout this document	3 <i>1</i> 37

1) Introduction

We are delighted to introduce the results of our recent review of the local standards framework 'Local Standards 2.0 – the proportionality upgrade'. It's not just a stylistic device to give this report a 'techy' title, the parallels are valid. This is a report into the operation of a **system** a year and a half after its introduction.

And – just as with a new software application, however well designed and tested – after 18 months of live operation, collecting the experiences of real users will tell us much about how robust that system is.

Is it working as planned, or are there unintended consequences? Are there bugs and glitches which need fixing? How much does it cost to service and run? More fundamentally, is it a system worth having, or do we need something different altogether?

We know the local standards framework generates strong views. It's a system imposed by Parliament to regulate the behaviour of local politicians in their political arena – so it could hardly be otherwise.

For the purpose of this review we have collected opinion from the full range of stakeholders – weighing it alongside findings from our research programmes and evidence from cases, from our monitoring of local authorities' standards work, and from our busy advice and guidance 'help desk'.

We have also taken the opportunity to consider the principles which ought to underpin the operation of the local framework, and taken them into account in making proposals for change and improvement. In our view, these changes, if implemented, will help to achieve outcomes the public can have confidence in:

- high standards of behaviour among members of English local authorities
- an effective, proportionate redress system when members behave badly

The recommendations of this review are, we believe, timely. It makes sense to review and refine how the local standards framework is working now that we all have some experience of it in practice.

We believe that our proposals will chime with the views of those familiar with the framework in practice, and hope that they offer the Government a sound basis for development.

Bob Chilton Chair

Standards for England

Glenys Stacey Chief Executive

Standards for England

2) Executive summary

The local standards framework is working. There is evidence – presented within this review - that it is both having a positive influence on behaviour and generating confidence that bad behaviour will be dealt with. Within local government it attracts considerable support, although the public knows less about it.

After 18 months it is maturing and there is a body of evidence relating to most aspects of its use.

However, we know there are bugbears and glitches, both for those operating the system and those regulated under it, raising questions about the proportionality of the framework - its timeliness, cost and fairness to all, at all times.

We believe these difficulties can be fixed. The fixes are often pragmatic – ways of improving effectiveness and redressing proportionality to offer a better alignment of *nature of behaviour*, *degree*, *cost and clarity of process* and *sanction or outcome*.

Our recommendations, in chapter eight, are set into a narrative which describes our findings. We have also grouped the recommendations together in an appendix.

Key ones include:

- More streamlined local assessment arrangements to more easily dismiss trivial and less serious complaints, saving on time, money and burdensome process.
- An enhanced role for independent chairs and vice chairs in the
 assessment of complaints and the progress of investigations, with a
 counterbalancing extra power for the national regulator to investigate and if
 necessary remove poor performing or partisan chairs.
- A new power for standards committees to be able to halt investigations, if they have good reasons.
- A commitment to greater transparency for members who are the subject of complaints.
- The need to develop an approach which allows better understanding and management of costs associated with the operation of the framework.

We end with some thoughts about the need for and the role of the strategic regulator in this sector. With more streamlined local processes there will be extra risks to manage, and there is a growing need to provide high quality training, advice, support and access to good practice.

The review now goes to the Department for Communities and Local Government for their consideration. Although the majority of recommendations require legislative or regulatory change, some could be brought about through a change of emphasis in our work and guidance. However it is important to note that in all matters raised in this review we await government views before determining next steps.

A review of the local standards framework

3)

Scope and methodology of this review

The remit of the review was to consider the proportionality and effectiveness of the **local standards framework** so as to make recommendations for improvement to the Department for Communities and Local Government.

By the local standards framework we mean those arrangements in principal English local authorities requiring them to properly constitute Standards Committees, which then carry out a range of duties, as set out in the relevant Acts of Parliament and associated regulations and guidance, including handling complaints brought against members of the authority under the national Code of Conduct for elected members.

Appendix 2 gives a brief overview of the development of the local standards framework.

Our review has been carried out in three stages:

Stage 1: We identified the key questions and issues we wanted to cover. We drew on the stated rationale behind the local standards framework, and current thinking on the principles of good regulation, in particular those that should underpin a standards framework. We considered research findings on the impact of the framework and took into account our experience of working with it. The key questions and issues we identified were:

- What has been the impact on public trust in politicians?
- What has been the impact on confidence in accountability mechanisms?
- What has been the impact on member behaviour?
- What are the key design principles of a standards framework?
- What aspects of the framework work well?
- What are the problems with the standards framework?
- What are the solutions/alternatives?
- What is the cost of the standards framework?

Stage 2: The first three questions were answered by drawing upon research already conducted. The remaining questions were addressed through a combination of previous research and experience, along with a specific consultation undertaken for us by Teesside University².

Alongside consultation with some monitoring officers and standards committee members, representatives from the following organisations have been consulted:

- Department for Communities and Local Government
- Audit Commission
- Local Government Association
- Local Government Ombudsman
- Standards Commission for Scotland

- Public Services Ombudsman for Wales
- Committee on Standards in Public Life
- Adjudication Panel for England
- Society of Local Authority Chief Executives
- Association of Independent Members of Standards Committees in England
- Association of Council Secretaries and Solicitors
- Society of Local Council Clerks
- Welsh Assembly

The Teesside work also included a comparison with the standards frameworks in local government in Scotland and Wales.

Stage 3: We developed our recommendations for improvement. To help us test and refine these recommendations we talked again with some of the organisations listed above. We know, therefore, that there is good support for the recommendations we have made.

The scope of this review did not include a review of the operation and effectiveness of the members' Code of Conduct itself as this has been the subject of a separate consultation run by CLG. Participants in the review did express concerns about the Code's language and detail and we have included a recommendation about the next formal review of the Code, which we plan to carry out during 2010-11.

4) Context to the review

The review is a timely test of opinions on our arrangements for regulating local politicians, and in any event good regulatory practice suggests that regulatory arrangements should be reviewed on a regular basis to ensure they are robust enough to deal with the issues of the day.

Since the inception of the local standards framework, in May 2008, regulation elsewhere has been under critical scrutiny: for example in the financial and social services sectors where it has been found wanting and in Parliament, where weaknesses in the expenses regime have impacted on public trust in politicians.

The public should be able to trust those that they elect to represent them and make decisions affecting their lives. The public expects elected politicians to hold themselves to high standards of conduct³ and research shows that confidence in the integrity of politicians is valued by the public⁴.

Confidence in political systems is also important. A recent poll⁵ found that 80% of people surveyed did not just blame MPs for the current problems but also 'the parliamentary system'.

Having mechanisms which ensure that politicians can be held to account is an important cornerstone of democracy. For politicians falsely accused of wrongdoing, good systems bring the added benefit of clear exoneration.

Deepening citizen participation has emerged as a theme of national policy proposals for local government. The local standards framework gives a key role to individuals from within the local community but outside of local politics, the standards committee independent chairs and independent members.

The review took place at a time of financial uncertainty and constraint within the public sector. In making our recommendations we have been mindful of this. But cost must be weighed against the benefits of effective regulation, whatever the arena for regulation.

5) Support for the standards framework: evidence from research

We can find little support for the complete removal of the ethical standards framework in local government - and wide support for having one. Specific research for this review concludes:

"... although there are problems within the existing framework, the removal of the framework (is) simply not a viable alternative. It is considered to have provided tangible benefits and to perform an extremely valuable role in local democracy²."

Since its inception there has been a growth in support for the Code of Conduct. By 2009 94% of members and officers agreed that all members should sign up to a code, compared to 84% in 2004⁶.

Other research has concluded both that the standards framework is a safeguard, vital to ensuring public accountability³ and that the standards framework has brought focus and coherence to ethical governance and the training and advice on standards expected of councillors⁷.

Members of the public are using the standards framework as a mechanism for holding local elected politicians to account for their behaviour. In 2008-09, 2,863 complaints about the behaviour of local authority members were made across England, over half by members of the public.

There is a growing perception within local government that the standards framework, in its past and present form, is improving member behaviour. However this has not translated into public perception.

Table 1. Percentage of sample agreeing with the statement 'member behaviour has improved in recent years' ⁶⁸⁹

Year	2004	2007	2009
Members and officers	27	44	47
Public	n/a	11	9

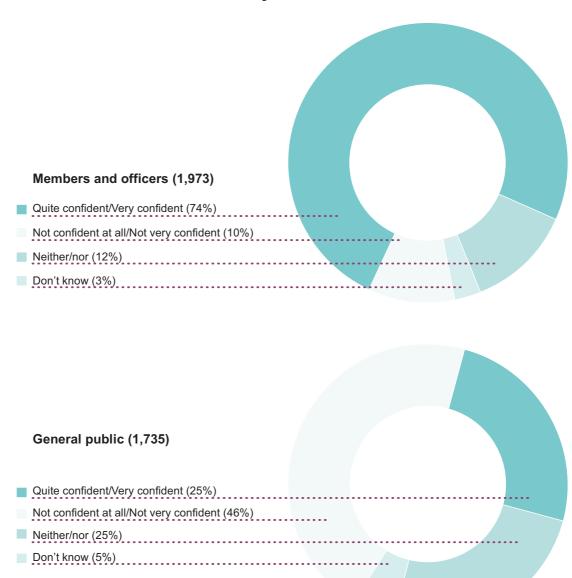
We believe that a realistic goal of ethical regulation is to ensure that accountability mechanisms are open, transparent and accessible to those who want to use them. Furthermore, the public need to have confidence that such mechanisms will uncover poor behaviours and deal with miscreants appropriately.

So, any work which seeks to assess the impacts of the standards framework in local government must include an assessment of public perceptions. In this review we have taken public views into account through specific research undertaken in 2009².

Our research suggests that the improved behaviour is due to a combination of the raised awareness of the Code of Conduct and rules of behaviour¹⁰ the support the framework provides to the sanctioning, demotion and resignation of councillors⁷ and the threat of sanctions¹¹.

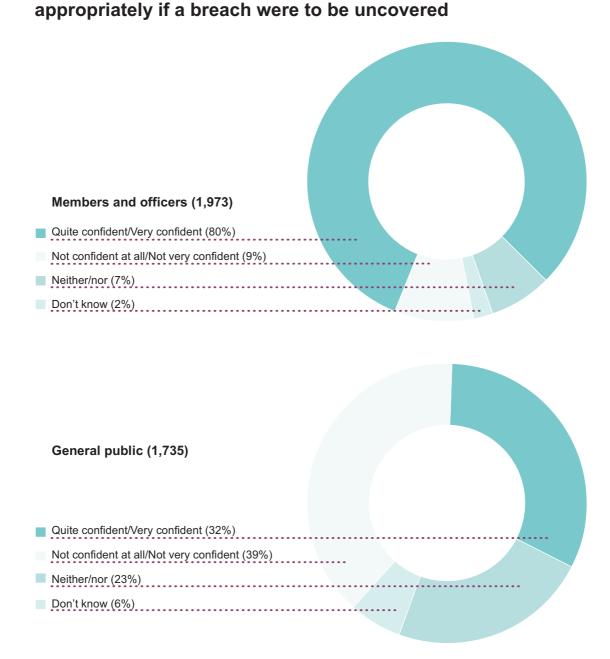
There is a high level of confidence, within local government, that local authorities will uncover breaches of the Code of Conduct and deal with them appropriately⁶. Again, however, the public is not so confident¹², as illustrated below.

Confidence in local authority to uncover a breach



Confidence in local authority to deal with local councillor

A review of the local standards framework



Many different factors combine to influence public perceptions of trust and confidence in politicians; a number of these are outside the control of local government⁷.

Public perceptions alone, therefore, are not a fair indicator of the effectiveness of the standards framework.

In 2007 a House of Commons Public Administration Select Committee concluded¹³:

'If the link between levels of regulation and levels of public trust is complex, that leads inevitably to questions about whether it is realistic or desirable to make increased trust a goal of ethical regulation."

We want the public to recognise that principles matter to local government, and moreover to have confidence in the mechanism for holding local politicians to account.

The view from within local government that the standards framework has had an impact on behaviour is borne out by the degree to which it has influenced changes of practice.

The standards framework has brought about a range of innovation in local government which help to improve governance processes and procedures, and enhance accountability arrangements^{7, 14, 16}.

For example, there have been innovations in:

- communicating standards issues both within authorities and to the public
- training members
- engaging leaders to ensure that standards become part of the culture of the organisation
- promoting local democracy
- ensuring good governance across partnership arrangements.

There are other factors, outside the formal standards framework, which can help ensure high standards, for example the role of political parties⁷.

Research leads us to conclude, from the perspective of those in local government, that the framework has been largely effective. Benefits include increased confidence in accountability, improved member behaviour and improved governance arrangements.

6) A standards framework built on principles

A perception² of the current local standards framework is that it has developed in the absence of any design principles.

We make a distinction here between the ten principles of ethical conduct in local government¹⁷ which underpin the Code of Conduct, and a set of design principles which could help us shape the standards framework.

Based on discussions with stakeholders, we recommend eight design principles.

- 1. The framework should be fair. All involved should feel their views are heard
- 2. The framework should be swift. It should permit the majority of allegations to be dealt with promptly.
- 3. The framework should be local. Local authorities should take ownership of their own standards arrangements.
- 4. The framework should be free from political bias. For the framework to have credibility key decisions and judgements need to be made by individuals who are, and are seen to be, free of political bias.
- 5. The framework should be clear and transparent. Processes, costs and outcomes should be readily understood by members, officers and the general public so that all can make judgements about the proportionality and effectiveness of the framework.
- 6. The framework should strike a balance between the twin tasks of promoting principles and enforcing rules. It should have access to a range of remedies and sanctions which reflect the seriousness of the particular failings of standards.
- 7. The framework should give the public confidence that poor behaviour will be uncovered and dealt with appropriately.
- 8. The framework should be cost effective. All of the above should be provided at a reasonable cost, proportionate to the benefits to accrue through improved standards.

A consequence flowing from these principles is that the full benefits of a locally based framework will only be realised if it is supported, as other regulatory schemes are, by a regulator working to best practice in regulation and seeking to achieve agreed regulatory outcomes – in this case that there are high standards of conduct among members in authorities and that there is an effective and proportionate standards framework in operation.

When applying the design principles, decisions have to be made about inherent tensions between them. Between 'fairness' and 'swiftness', for example, or between local decision making and national consistency. The framework must find ways to keep these tensions in balance.

7) The case for a local framework

Until 2008 the Standards Board for England, as it was then called, received and filtered all allegations of misconduct. Between 2002-2004 we carried out all investigations. This arrangement continues to prevail in the Scottish and Welsh frameworks. Between 2004 and 2008 we were able to refer most cases for local investigation and/or determination. Since 2008 allegations are received and assessed locally and the more serious, contentious or complex can be referred to us for investigation at a national level.

During our review we explored afresh the arguments around a centralised, versus a local, system in England.

The key advantages of a centralised system are:

- A central body dealing with all allegations is more likely to achieve consistency of process and outcome, than is a framework that allows local authorities to deal with their own cases.
- A central body removes the resource burden on local authorities of the cost of investigations and the time and effort involved in formal meetings to deal with them.
- A central, independent body would be expected to give the public a greater degree of confidence in the impartiality of the framework compared to matters being handled by a subject member's own authority.

We believe the consistency argument is one of degree. There should not be huge differences in similar cases, between authorities, in either process or outcome. However, there is room for some local variation. We are mindful of the consistency issue and **recommendation 5** addresses this further. On cost, although centralisation reduces the burden on local government, it then transfers is to a central regulator.

We also considered a regional option, where standards committees (and assessment, consideration and review committees) could be set up for a defined region. The consistency considerations apply as for a centralised model, and in addition this arrangement could be less resource intensive than a completely localised system.

But on balance we continue to support the principle of a local system, and our reasons are similar to those proffered by CSPL¹⁸. A local framework:

- enables local people to be involved in managing ethical standards issues and encourages them to be aware of issues going on in their authority
- allows the use of local information which may influence decisions about the seriousness or validity of a complaint
- provides an opportunity for the monitoring officer and standards committee to deal with some issues via more informal and proportionate methods.

The focus of this review has been on the procedural elements of a standards framework. That is, the mechanisms that are engaged following an allegation of a breach of the Code of Conduct.

However, the standards framework – and the duty of standards committees to promote high standards – is firmly located within broader ethical governance arrangements in local authorities. These impact on the culture of an

organisation and play a key role in preventing standards problems in the first place.

Such aspects include, for example, the role that leaders and chief executives can play, and the role that political parties can play in ensuring the discipline of their members. In our regulatory role we are keen to stress the importance of these aspects and to encourage and disseminate notable and innovative practice in local government.

Overall we believe local ownership is less likely to result in authorities perceiving standards issues as something 'done to them' rather than something for which they have responsibility.

In turn, this is more likely to result in the importance of high standards of behaviour being embedded in the culture of an organisation, leading to subsequent innovations that emphasise prevention.

8) Our findings and recommendations

The recommendations which follow are intended to bring a better match between the framework and the design principles set out in section 6 above.

They also set out to address particular criticisms of the current framework. It is suggested that:

- it's too easy to get on the investigative track and too hard to get off it
- the framework is too cumbersome
- trivial complaints clog up the system
- members should know as soon as possible when they have been the subject of a complaint.

We have found that making recommendations in one area, which might enable the framework to adhere to one design principle or address one criticism, has a potential impact on another area or another design principle. It follows therefore that our recommendations are interlinked and should be considered as a whole.

While based on research and taking into account the views of others, the recommendations are our own.

In some areas there are conflicting arguments for particular options. In the narrative below we set out options considered as part of the review, explain why we rejected some and provide a rationale for preferring others.

8.1) Improving the local handling of complains

A summary of how the local standards framework currently deals with complaints is set out within appendix 2, on page 35.

We found a general consensus that the current process beginning with the assessment of a complaint, and leading if necessary to its investigation and resolution, can be cumbersome, difficult to understand, resource intensive and slow.

Two broad alternatives were considered:

- 1. replacing the current investigation arrangements with an open hearing
- 2. streamlining and simplifying the process

It is worth noting that the two are not, necessarily, mutually exclusive, but for explanatory purposes, we can consider them as alternatives.

An open hearing would involve both the complainant and the member complained about, along with witnesses, coming together in a 'one-off' hearing to present evidence, answer questions and argue the merits of their cases.

A key benefit, suggested by some consultees, would be that, on the face of it at least, it simplifies the process. It would remove some of the formal meetings currently necessary as part of the process and negate the need for a resource-intensive investigation.

At the same time it would be a transparent process, giving members the opportunity to face their accusers.

There are however, disadvantages:

- Compiling evidence for a hearing would not, in our view, necessarily require less work than carrying out an investigation. Evidence would still need to be collected and disclosed to the parties involved.
- An open hearing is potentially adversarial. We believe the onus on complainants to articulate their case would be intimidating for many members of the public and could deter them from making legitimate allegations.

For these reasons we preferred the alternative, looking to see how we could streamline and simplify the existing investigative process.

8.1.1) Simplifying the local filter

Currently, all allegations received by a local authority have to be considered by an assessment sub-committee. This means a meeting must be convened between one elected member, one independent member and, if the case involves a parish or town councillor, one parish/town councillor (with the likely inclusion of the monitoring officer for advice). Arranging this meeting takes time and incurs costs. Many complaints do not need such a formal mechanism.

We feel the current arrangements are unnecessarily resource intensive and slow down the process. Making a decision about whether or not an allegation is within the remit of the Code of Conduct is relatively simple and generally uncontroversial.

In the first instance, we recommend it is made much clearer that the monitoring officer acts as an initial filter, assessing which allegations fall within the remit of the Code and which do not.

Recommendation 1:

The law should say that monitoring officers, rather than standards committees, should receive all allegations and make a decision about whether or not they are within the remit of the Code of Conduct.

8.1.2) Swift assessment by the independent chair

Building on recommendation 1, we considered two alternatives to the current assessment sub-committee approach for dealing with those allegations which the monitoring officer has deemed as being within the remit of the Code of Conduct.

- The monitoring officer should be the person who decides what should happen to those allegations which are within the remit of the Code.
- The independent chair, with advice from the monitoring officer, should be the person who decides what should happen to those allegations which are within the remit of the Code.

We are aware that many allegations, although within the remit of the Code, are not sufficiently serious to warrant an investigation. The first option would have the benefits of ensuring that cases could be assessed more quickly and involving fewer resources than current arrangements. Many of the monitoring officers we spoke to favour this option.

We are concerned that such an arrangement has the potential for the monitoring officer, as a paid employee, to be subject to pressure from elected politicians seeking to influence his or her decision. The perception of independence is compromised in this option.

The second option better addresses these concerns as standards committee chairs are not employees, but instead are chosen to represent the public with political independence a key requirement.

We recognise it is not always possible for the chair to be available to make decisions. For example, they may be on holiday or may be conflicted, and therefore we recommend that the vice chair (also independent) can deputise in such cases.

In addition, we recommend that standards committees develop a wider range of reciprocal arrangements so that chairs can assess each others' allegations. This could be particularly valuable in helping those authorities which have high numbers of allegations.

We recognise that some monitoring officers and elected members have concerns about both the skills and understanding of local government of independent chairs and the extent to which they are impartial. We address these concerns in recommendations 16 and 17.

Recommendation 2:

For allegations within the remit of the Code the independent chair of the standards committee, acting with the advice of the monitoring officer, should determine what happens to an allegation.

The chair would have a choice of five options

- to take no further action (effectively determining that the behaviour complained about is not sufficiently serious, if proved, to warrant any sanction)
- to refer for local investigation
- to refer to SfE for investigation
- to refer to the monitoring officer for other action
- to refer to the standards committee to seek their advice in choosing one of the previous four options.

The standards committee chair should provide written reasons for each decision.

Recommendation 3:

The vice chair of the standards committee should be an independent member.

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Recommendation 4:

If the chair is unavailable or has a conflict of interest in relation to an allegation then the independent vice chair should deputise. Standards committees should be able to develop reciprocal arrangements so that their chairs can assess each other's allegations.

Recommendation 5:

Standards committees should undertake retrospective periodic reviews of these decisions to ensure consistency and quality. The national body should also provide oversight via its regulatory role.

8.1.3) Removing the right to review

We know that the framework in many authorities gets 'clogged up' through having to deal with reviews of cases from those complainants not satisfied with the assessment decision.

Not only is this time consuming, it also has cost implications because a review committee or sub-committee of different members (one elected member, one independent member and, if the case involves a parish or town councillor, one parish/town councillor) needs to be set up. We also know that only around one review in 20 leads to a reversal of the original decision.

However if there is not to be a mandatory right of review, we need to make alternative arrangements to redress the perceived loss of fairness and the check and balance that the review procedure brings.

But on balance we do not believe there should be an automatic right of review built into legislation.

Recommendation 6:

The current statutory review arrangements should be removed but authorities should be given a discretionary power to allow for the review of particular decisions. This review could be undertaken by the standards committee or a sub-committee of it, by an independent member of the standards committee not involved in the initial decision or by any of these from another principal authority.

8.1.4) Removing the need for a consideration committee

The consideration committee is another committee or subcommittee that, currently, must be convened (one elected member, one independent member and, if the case involves a parish or town councillor, one parish/town councillor), following an investigation. It has to decide whether to accept a finding by a monitoring officer after investigation that there has been no breach of the Code or, if a breach is found, decide whether the case should go to a standards committee hearing or to the Firsttier Tribunal.

Again, we are aware of the time and cost involved in convening such a committee. We considered two alternatives to the current arrangements:

- The monitoring officer should determine what should happen.
- The independent chair or vice chair, advised by the monitoring officer, should determine what should happen.

The consideration committee was designed to avoid the risk of the monitoring officer being put under improper influence to bring a matter to an end by deciding there had been no breach. Hence for the same reasons as in 8.1.2 above, we decided upon the latter option.

As with recommendations 1, 2, 3 and 6, our recommendation here will enable a swifter response, and has beneficial cost implications when compared to the current arrangements.

Recommendation 7:

After completion of a local investigation the chair of the standards committee should decide whether to accept a finding of no breach, and where a breach is found, whether the case should go to a local hearing or to the First-tier Tribunal. Vice chairs should be able to deputise in this role.

Standards committees should be able to develop a wide range of reciprocal arrangements with other standards committees so that their chairs can assess each other's investigations in this way.

Recommendation 8:

The chair or the vice-chair should have a greater role in case management, making the pre-hearing decisions (For example, setting deadlines for responses to documents, deciding which witnesses should be called to give evidence and dealing with applications for an adjournment) with advice from the monitoring officer.

A consequence of recommendations 1 to 8 is that standards committees would be able to focus on the more serious matters demanding their attention including their role of promoting high standards (See 8.9), as well as their oversight role.

8.2) Deterring trivial complaints

There is a set of related perceptions and misconceptions about trivial complaints: that the standards framework encourages them; that it is

clogged up with them; and that there are serial trivial complainants who waste authorities' time and cost them large amounts of money. We believe, based on our monitoring information, that such circumstances are very rare. Nevertheless these perceptions undermine the credibility of the framework. In those few local authorities where this is true it can be a drain on resources.

Recommendations 1, 2, 3 and 6 will, we believe, enable local authorities to deal more swiftly and more appropriately with trivial or less serious complaints.

We have received suggestions for dealing with serial, trivial complainants. The following ideas were considered:

- sanctions against trivial complainants
- all complaints by a person deemed as 'a serial trivial complainant' to be dealt with by the national body
- the cost of 'failed' complaints to be met by the complainant
- the cost of complaints to be covered by the 'loser'.

All these would be likely to deter trivial complainants. However, they would also deter justified complaints. Even 'serial trivial complainants' may still, on occasion, have justified complaints.

The second option would be contrary to the principle of 'local ownership'. The fourth option could also be a deterrent to members standing for election as they would, justifiably, be concerned about incurring costs. We have decided, therefore, against any new specific recommendation to address such complainants. Instead we believe recommendations 1, 2, 4 and 7, will prevent them from using up resources and clogging up the system.

We do, however, want local authorities and standards committees in particular, to be more robust and public in discouraging trivial complaints generally and serial trivial complainants specifically.

Recommendation 9:

Standards for England should produce guidance that urges chairs to be more robust in their decision letter and highlight when they believe an allegation to have been trivial.

8.3) Closing down an investigation

A criticism of the standards framework is that it is very difficult to stop an investigation, even when it is agreed that there is little or no benefit in continuing. Examples from our own experience include when a member who had been the subject of a complaint had died, when a member has resigned and when an apology has been received, and accepted, by the complainant.

Enabling a complaint to be closed down at any time would prevent resources being unnecessarily expended. We considered the following options on who might close down a case:

- · monitoring officer
- chair of the standards committee
- the full standards committee

We have referred earlier to our concerns about a paid employee being placed under political pressure and we believe that the potential for such a situation also arises here.

Our concern with the chair undertaking this role is that they may be 'too close' to the case – the chair will have been the one who made the decision to investigate in the first place and may be reluctant to overturn this decision.

We think it best if the full standards committee take this decision, based on a recommendation from the monitoring officer.

Recommendation 10:

The monitoring officer should be able to recommend to the standards committee – at any stage and for any reason – that an investigation be stopped. The standards committee should decide whether or not to accept such recommendations by considering how the public interest is best served.

8.4) Enhancing members' 'right to know'

A frequently heard criticism of the current assessment process is that members who are the subject of a complaint only find out that they have been complained about after an initial decision has been made on whether or not the allegation merits an investigation.

At present the legislation requires the standards committee to notify a member. However in order to do that they have to meet, which introduces a delay. Our guidance says members should be told as quickly as possible, but the law needs to be clarified.

However, members feel they have a 'right' to know. Potential complaints are often discussed openly and sometimes publicised, and members can find themselves the subject of rumour or press interest which they are unprepared for as they are unclear about the precise nature of the allegation.

Importantly, we feel the current situation is contrary to the design principle of transparency. On balance we think the current situation is

unsatisfactory. The framework should be as transparent as possible and members who are the subject of an allegation have the right to know, as soon as possible, about that allegation.

Recommendation 11:

On receipt of an allegation the monitoring officer should inform a member that they have been the subject of a complaint unless there are compelling circumstances not to (for example, a risk of prejudicing an investigation by intimidation of witnesses or destroying or compromising evidence).

8.5) Publishing decision notices

Currently, notice of a decision about the outcome of some investigations and most hearings has to be published in a local newspaper. The intention is laudable in that it facilitates transparency.

It does, however, have a cost impact for local authorities. The current economic climate, coupled with increasing use of the internet, leads us to conclude that a better alternative is for decision notices to be published prominently on council websites. This will keep to the design principle of transparency, yet mean an easy cost saving for local government.

Recommendation 12:

Local authorities should no longer be required to publish decision notices in the local newspaper. Instead they should be publicised on the local authority's website.

8.6) The composition of standards committees

One of our design principles is 'independence'. Recommendations 2, 4 and 7 ensure that there is an independent element in key decisions in the investigative process, and recommendation 16 will ensure independent overview of the local standards framework and its application.

We considered increasing the mandatory number of independent members on standards committees or having standards committees composed entirely of independent members. A key benefit of this would be to give the public greater confidence that local arrangements were truly impartial and that local government was not simply 'investigating its own'.

However, we believe that such a move would have negative consequences which outweigh this benefit:

- Political groups may be less likely to take ownership of standards issues, and buy-in to the importance of high standards, as it would be perceived as something outside of their remit and something that is 'done to them'.
- The credibility of standards committees, and standards issues, would be undermined as standards committees rely on elected members for their knowledge and guidance of 'how local government works'.

 We know that some standards committees already struggle to attract sufficient independent members.

On balance we believe the current approach is right.

8.7) Parish and town councillors and the Code

The inclusion of parish and town councils in the standards framework divides opinion.

There is a view that it is a disproportionate mechanism for parish and town councils, particularly those which have few resources and few powers

On the other hand we believe that parish and town councils should be included within the standards framework and our reasons echo those of the CSPL¹⁸; parish and town councils are part of the fabric of local democracy, and many do spend significant sums of public money.

All national parties have plans to increase the significance of this sector and such councils are statutory consultees in the planning process. We think that it is beneficial if there is a consistency of standards to which all elected members have to adhere.

The National Association of Local Councils (NALC) supports this position.

Parish councillors in fact make up around three quarters of all members covered by the Code. They account for just under half of all complaints; 2,557 between May 8 2008 and 31 December 2009.

An advantage of their exclusion would be a resource one – this would significantly reduce the number of allegations and so the amount of resources used to deal with them. However we remain convinced that parish and town councils should be included in the framework for the reasons set out above.

8.8) The cost of the local framework

It became clear during our review that quantifying the cost of the standards framework was problematic². Costs are calculated on a different basis by different authorities.

Elements of cost include the cost of convening meetings and remuneration for standards committee members, the cost of investigations and costs associated with other action and sanctions. Case costs vary depending on volume of cases, case type and methodology of investigation. Currently there is little transparency in these costs, nor consistency in the way they are calculated.

We recognise that we need to do more work to be able to offer better information on reasonable costs, both to allow authorities to better judge their expenditure and to allow the public and stakeholders to better assess proportionality and effectiveness of the framework.

The cost of investigations is of particular concern – we are interested in seeing the cost of investigations contained while maintaining natural justice.

We have been mindful of actual and potential costs to local government and the public purse as we have carried out this review. Many of our recommendations would result in reduced costs to local government.

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For example, a local filter and reducing the number of sub-committees involved in case handling would result in lower administrative costs. Similarly, not having to publish decision notices in a local newspaper would result in cost savings.

We are also committed to providing training, guidance and support in effective and efficient investigation, to help authorities avoid unnecessary expenditure in this area.

Recommendation 13:

Standards for England should assist local government by developing a clear and consistent understanding of the costs of the local standards framework and, through working with local authorities, identify and promote ways of ensuring those costs are reasonable and that excessive and wasteful expenditure can be avoided.

8.9) The local framework and promoting high standards

The focus of the review has been on the process aspects of the framework, for example the complaints, assessment and investigative processes and the roles of the various individuals involved. We also recognise that standards committees have a statutory role to promote high standards of behaviour, and that there are many ways in which local government can engage to demonstrate high standards.

For example, engaged political parties, strong identification with the council and supportive political and managerial leadership all contribute toward good ethical governance⁷.

These duties under the framework should be encouraged. This is the promotion of ethical principles, as well as rules, which features in the design principles. The regulator should play a lead role in co-ordinating and disseminating good practice which leads to good ethical governance.

In this way local authorities will be encouraged to observe the spirit as well as the letter of the law. It also encourages local solutions, and an emphasis on prevention rather than reliance on the more costly formal elements of the framework.

Recommendation 14:

Local authorities should be encouraged to develop local solutions. Good practice in local solutions should be shared so local authorities can benefit from each other's experiences.

8.10) The members' Code of Conduct

The Code of Conduct has been subject to relatively regular review and a detailed study was not included within the scope of this work. That said, a review of the framework will inevitably include some comment on the Code.

We believe that a Code is the right way to regulate the behaviour of members of local authorities. However, the climate in which it operates changes over time, making regular review important. Reviews should.

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changes over time, making regular review important. Reviews should, for example, take account of how the Code is being interpreted by the First-tier Tribunal (formerly the Adjudication Panel for England) and by the higher courts.

We believe future reviews should look for opportunities to simplify the Code.

Recommendation 15:

The next review should look for opportunities to simplify the Code and ensure that it is readily understood by members, and remains fit for purpose.

9) The role of the national regulator

In a year when Parliament has chosen to operate with specialist, independent regulation of its standards, we have looked again at whether there is a need for a national regulator over the local standards framework and if so what its role should be.

There would be some immediate financial benefits to national government in not having such an organisation. There would be a related reduction in regulatory burden, but a need for local standards committees to retain all cases, however challenging. Such a move would also support the design principle of local standards being a local responsibility.

There are, however, powerful arguments for a national regulator.

In the research undertaken by Teesside University² there was a strong consensus among stakeholders that national oversight gives politicians, officers and the public confidence that there is independent scrutiny of the standards framework, that poor performance is being dealt with and political interference can be addressed.

A national regulator is not just there to ensure local authorities are discharging their responsibilities – for example by monitoring complaint handling and making sure investigations are completed without undue delay – but has the key regulatory function of assessing systemic, sectoral and entity risks of standards failure – and acting to minimise them.

We accept that an emphasis on local ownership will bring variations in interpretations of the Code. But a national regulator helps bring some consistency to those interpretations, to process and to the application of sanctions. For the framework to have credibility, and avoid accusations of being a postcode lottery, any variations must be within acceptable parameters. A national body should, via its training, advice and guidance, as well as through its national oversight, ensure a greater degree of consistency than if each authority were left to its own devices.

Our own evidence shows that there is a significant demand for advice, guidance and training and development to help authorities discharge their functions. Standards for England currently provides support to local government via, for example, online training materials, telephone help lines, the ethical governance toolkit and our annual assembly. Much support comes in the form of technical expertise on case handling, and interpretations of the Code of Conduct.

This expert resource, and training role, would be particularly important for independent chairs, in light of the greater responsibility given to them in recommendations 2 and 7.

We do not want to inhibit local innovation and the development of informal options in dealing with standards issues. Recommendation 14 stresses the value of this. We do play a key role disseminating examples of how authorities have developed various local solutions to ensure good ethical governance as well as good practice in case handling.

There is a small, consistent, and far from insignificant class of contentious and high profile cases (for example complaints about members of the standards committee, or complaints by senior officers about the Leader or other senior members) which it is inappropriate to handle locally and should be handled at a national level.

Recommendations 2 and 7 give greater responsibility to independent chairs. We know that some monitoring officers and elected members have concerns about both the skills and impartiality of independent chairs. We need sufficient checks and balances to safeguard against poor performance and inappropriate political interference, and we believe this imposes a need for further training and guidance from Standards for England and for a specific extra power to deal with poor performance of independent standards committee members.

Standards for England is committed, in its 2010-13 Corporate Plan, to carrying out a review of its powers to ensure it is able to respond appropriately, proportionately and effectively to meet the requirements of its regulatory role. That work would need to take into account the implications of the recommendations set out in this review, if they are accepted.

Recommendation 16:

Standards for England should develop its training role. In particular it should respond to the increased responsibility given to independent standards committee chairs by ensuring basic training is provided to enable them to fulfil this role.

Recommendation 17:

The national regulator should have power to investigate allegations that the chair/vice chair of a standards committee was not acting impartially, or performing poorly. If there is sufficient evidence that this is the case then the national regulator should be able to remove the chair/vice chair of the standards committee.

Appendix 1

The Recommendations

The recommendations are repeated here, alongside a note of the main legislative provisions which would need to be amended to bring about the proposed change.

Recommendation 1:

Monitoring officers should receive all allegations and make a decision about whether or not they are within the remit of the Code of Conduct.

Changes to s.57A(1) and s.57C LGA 2000 to replace references to the standards committee with references to the monitoring officer

Addition to Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to allow monitoring officers to do this.

Change to paragraph 11 of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to allow monitoring officers to inform the subject member on receipt of the complaint.

Recommendation 2:

For allegations within the remit of the Code the independent chair of the standards committee, acting with the advice of the monitoring officer, should determine what happens to an allegation. The chair would have a choice of five options:

- to take no further action (effectively determining that the behaviour complained about is not sufficiently serious, if proved, to warrant any sanction)
- to refer for local investigation
- to refer to Standards for England for investigation
- to refer to the monitoring officer for other action
- to refer to the standards committee to seek their advice in choosing one of the previous four options.

The standards committee chair should provide written reasons for each decision.

Changes to s.57A (2)-(6) LGA 2000 to replace references to the standards committee with references to the chair and to add the additional option of referring to the standards committee for advice on which option to choose.

Changes to paragraphs 6 – 8 Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to replace references to the standards committee and subcommittees with references to the chair

Recommendation 3:

The vice chair of the standards committee should be an independent member.

Addition to s.53(4) LGA 2000

Recommendation 4:

If the chair is unavailable or has a conflict of interest in relation to an allegation then the independent vice chair should deputise. Standards committees should be able to develop reciprocal arrangements so that their chairs can assess each other's allegations.

The following provisions would need amending to allow the vicechair to deputise and to allow for reciprocal arrangements:

s.56A LGA 2000

s.57A LGA 2000

Paragraphs 6 – 8 Standards Committee (England) Regulations 2008 SI 2008 No. 1085

The Standards Committee (Further Provisions)(England) Regulations 2009 SI 2009 No. 1255

Recommendation 5:

Standards committees should undertake retrospective periodic reviews of these decisions to ensure consistency and quality. The national body should also provide an oversight via its regulatory role.

Addition to the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to require the retrospective reviews.

Also possible addition to regulation 3(2) of the Standards Committee (Further Provisions)(England) Regulations 2009 SI 2009 No. 1255 to include additional intervention powers based on concerns about the way in which the independent members are carrying out the initial assessment function.

Recommendation 6:

The current statutory review arrangements should be removed but authorities should be given a discretionary power to allow for the review of particular decisions. This review could be undertaken by the standards committee or a sub-committee of it, by an independent member of the standards committee not involved in the initial decision or by any of these from another principal authority.

Amend s.57B LGA 2000 by removing the mandatory review provision but allowing a discretionary one.

Paragraphs 6, 7 and 8 of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 would need amending to reflect the proposed discretionary nature of a review.

Recommendation 7:

After completion of a local investigation the chair of the standards committee should decide whether to accept a finding of no breach, and where a breach is found whether the case should go to a local hearing or to the First-tier Tribunal. Vice chairs should be able to deputise in this role. Standards committees should be able to develop a wide range of reciprocal arrangements with other standards committees so that their chairs can assess each other's investigations in this way.

Addition to s.66 LGA 2000 to give the Secretary of State power to make regulations allowing the chair rather than a standards committee to make these decisions.

Amend regulation 17 of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to allow the chair or vice-chair rather than a standards committee to make these decisions.

Addition to the Standards Committee (Further Provisions) (England) Regulations 2009 SI 2009 No. 1255 to allow the chair or vice-chair of other standards committees to make these decisions under reciprocal arrangements.

Recommendation 8:

The chair or the vice-chair should have a greater role in case management, making the pre-hearing decisions (For example, setting deadlines for responses to documents, deciding which witnesses should be called to give evidence and dealing with applications for an adjournment) with advice from the monitoring officer.

Addition to s.66 LGA 2000 to give the Secretary of State power to make regulations to allow the chair or vice-chair to make prehearing decisions.

Addition to the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to provide for case management.

Recommendation 9:

Standards for England should produce guidance that urges chairs to be more robust in their decision letter and highlight when they believe an allegation to have been trivial. No statutory or regulatory changes needed to implement this recommendation.

Recommendation 10:

The monitoring officer should be able to recommend to the standards committee – at any stage and for any reason – that an investigation be stopped. The Standards Committee should view such recommendations with regard to how the public interest is best served.

Amendment to regulation 16 of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to enable the monitoring officer to recommend that an investigation cease. Also regulations 14 and 17 would need to be made subject to the amended regulation16.

Recommendation 11:

On receipt of an allegation the monitoring officer should inform a member that they have been the subject of a complaint unless there are compelling circumstances not to (for example, a risk of prejudicing an investigation by intimidation of witnesses or destroying or compromising evidence).

Amendment to s.57C LGA 2000 to require the monitoring officer rather than the standards committee to inform the member.

Change to paragraph 11 of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to allow monitoring officers to inform the subject member on receipt of the complaint.

Recommendation 12:

Local authorities should no longer be required to publish decision notices in the local newspaper. Instead they should be publicised on the local authority's website. Amendment to regulation 17(3) (b), 17(5), 20(1) (b) of the Standards Committee (England) Regulations 2008 SI 2008 No. 1085 to remove the requirement for a notice in the local press.

Recommendation 13:

Standards for England should assist local government by developing a clear and consistent understanding of the costs of the local standards framework and through working with local authorities identify and promote ways of ensuring those costs are reasonable and that excessive and wasteful expenditure can be avoided.

No statutory or regulatory changes needed to implement this recommendation.

Recommendation 14:

Local authorities should be encouraged to develop local solutions. Good practice in local solutions should be shared so local authorities can benefit from each other's experiences.

No statutory or regulatory changes needed to implement this recommendation.

Recommendation 15:

The next review should look for opportunities to simplify the Code and ensure that it is readily understood by members, and remains fit for purpose.

Changes to the Local Authorities (Model Code of Conduct) Order 2007

Recommendation 16:

Standards for England should develop its training role. In particular it should respond to the increased responsibility given to independent standards committee chairs by ensuring basic training is provided to enable them to fulfil this role.

Addition to s. 57 LGA 2000 to make clear that the training role is a function of Standards for England. Addition to Schedule 4 paragraph 2 of the LGA 2000 for the same purpose.

Recommendation 17:

The national regulator should have power to investigate allegations that the chair/vice chair of a standards committee was not acting impartially, or performing poorly. If there is sufficient evidence that this is the case then the national regulator should be able to remove the chair/vice chair of the standards committee.

Addition to s.57D LGA 2000 to enable regulations to be made for intervention by the Standards for England where the chair/vice chair of a standards committee is not acting impartially, or is performing poorly.

Addition to regulation 3(2) of the Standards Committee (Further Provisions)(England) Regulations 2009 SI 2009 No. 1255 to include additional intervention powers based on concerns about the way in which the independent members are carrying out the initial assessment function or any other function carried out as a result of these recommendations.

Addition to the above regulations to provide a mechanism for removal of the chair/vice chair of a standards committee.

Appendix 2

Background to the local standards framework

Although local government has been described as having a relatively clean bill of 'ethical' health^{18, 19, 20} there were, nevertheless, several notable incidences of poor ethical behaviour in local government during the 1970s, 1980s and 1990s.

- The John Poulson case is often cited as a landmark case of corruption in local government. Poulson was an architect who bribed numerous public figures in order to win contracts. The leader of Newcastle City Council was jailed for his role in this case.
- The 1980s saw high profile problems in Liverpool City Council, where the district Labour Party was suspended after its members were accused of putting militant tendency interests ahead of council ones.
- At Westminster City Council Leader Dame Shirley Porter was the central figure in the 'homes for votes' scandal which resulted in her being ordered to pay back millions of pounds in surcharges, costs and interest to the council.
- The 1990s saw 19 Doncaster councillors found guilty of falsifying expenses claims, with one councillor receiving a four year prison sentence in the 'Donnygate' scandal.

Concerns about the conduct of MPs and government ministers led the then Prime Minister to establish the Committee on Standards in Public Life (CSPL) in 1994. The remit of the CSPL was expanded to include conduct in public life more generally and its third report, published in 1997, focussed on local government.¹⁹

For local government, CSPL recommended a statutory standards framework to replace the hitherto voluntary system. They called for a localised standards framework including a code of conduct to which councillors must sign up, a standards committee for each council and local government tribunals to act as independent arbiters on the code of conduct and to hear appeals from councillors and others.

The government introduced a new ethical framework via the Local Government Act (2000). The Act introduced a statutory Code of Conduct that applied to all members, and two new national bodies; the Standards Board for England, which was to assess and investigate allegations of breaches of the Code of Conduct, and would also issue guidance, and the Adjudication Panel for England which would hear the most serious cases.

Standards committees, already present in some authorities, were made compulsory and their role was to adjudicate on a completed investigation and to promote high standards.

The standards framework in local government was not merely a reaction to the risks of poor standards. Positive ambitions included a desire to build trust and confidence in politicians and local democracy, and recognition of the importance of high standards of behaviour to good governance.

Once in operation there were criticisms of this first standards framework, made worse by delays in legislation which would have enabled more cases to be referred to the local level. There was a concern that standards committees and monitoring officers were being marginalised, that the centralised system inhibited the consideration of local circumstances and context when considering cases, and that the Standards Board was unable to focus on the most serious cases.

CSPL, in its tenth report¹⁸ returned to look at the standards framework in local government and advocated a more localised framework, with the Standards Board taking a more strategic oversight role.

The recommendations were accepted by government and enacted in the Local Government and Public Involvement in Health Act (2007). Local authorities now have greater responsibility for their own ethical arrangements; standards committees handle complaints locally, not the Standards Board, and standards committees must promote high ethical standards.

The Standards Board (known as Standards for England) now has the role of a strategic regulator, overseeing the effectiveness of the local ethical standards framework, monitoring local arrangements and engaging with those authorities where standards are poor or at risk.

Standards for England still investigates those complaints not suitable for local authorities to deal with themselves, but the majority of complaints are dealt with locally.

How the local standards framework deals with complaints

The current arrangements require standards committees to convene a properlyconstituted assessment sub-committee to receive complaints.

At this point they can:

- decide to take no further action
- ask the monitoring officer to investigate the complaint locally
- ask Standards for England to investigate the complaint
- ask the monitoring officer to resolve the matter through alternative action (such as mediation or training) in which case no finding is made as to the complaint itself

A complainant, if not satisfied with the assessment decision to take no further action, has the right to have the complaint considered again by a review sub committee (properly constituted with different individuals to the assessment sub-committee).

Where complaints are investigated locally a properly constituted consideration committee is required to receive the investigation report. It can:

- agree with the monitoring officer that no further action is necessary
- refer the case to the Standards Committee or a hearing sub committee
- refer the case to the First Tier Tribunal (Local Government Standards in England)

When hearing cases, standards committees or hearing sub-committees can:

- find no breach of the code
- find a breach but no further action is required
- impose a sanction of up to six months suspension
- impose other sanctions such as a requirement that the member undergo training or apologise

The First Tier Tribunal can impose a wider range of sanction, up to five years disqualification.

A member can appeal to the First Tier Tribunal against a finding of breach and / or against the sanction applied.

The impetus for high ethical standards is mirrored by an emphasis on governance - the systems and processes, culture and values by which an organisation is controlled and directed.

Good governance is held to contribute toward improved performance, better services and stronger leadership. High ethical standards are recognised as a key component of good governance for example in CIPFA/SOLACE's good governance framework²¹ and have been included as criteria in the Audit Commission's Comprehensive Area Assessment.

Alongside these developments was the growing concern that councils were becoming disconnected from their communities and that there was a need to rebuild trust in local councillors and confidence in local democracy.

Some characteristics of public disengagement with politics are falling voter turn out, falling civic engagement and falling party memberships. While the actual cause of this disengagement is not clear, it is not hard to imagine how public perceptions of members' standards of behaviour might influence public desire to engage in local democracy.

These concerns were reflected in two white papers which formed the government's Local Government Modernisation Agenda (the 1998 white paper Modern Local Government: in touch with the people, and the 2001 white paper Strong Local Leadership, Quality Public Services) and other legislation (Local Government Acts of 1999 and 2000).

The modernisation agenda sought to achieve²²:

- improvements in local services
- more effective community leadership by councils
- increased accountability
- greater engagement of local stakeholders
- improved public confidence in local government.

Confidence and trust were closely linked with the issue of conduct so that better conduct by members and officers and being accountable (along with improved services) would result in improved confidence and trust.

Appendix 3

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Sent via email

1 June 2010

Dear Colleague

As you will no doubt be aware the Government announced in the recent Queen's Speech that the proposed Decentralisation and Localism bill will include proposals to 'abolish the Standards Board regime'. Beyond this statement, we do not currently have clear details of the scope or implications of this proposal. However, until such time as the relevant legislation is passed, the statutory framework remains operative.

We will therefore continue to work with you to support your work. In turn, we expect you to continue with your statutory duties including the assessment of allegations, and we will continue to consider cases which you refer to us.

We remain committed to ensuring that there is a proper framework of local accountability in which the public can have confidence and we wish to work with central and local government to develop any proposals. As more details emerge we will keep you informed of developments and would be interested in hearing your views about how future arrangements could most effectively work.

In the meantime, if you need clarity on any specific issues, please do continue to call our enquiries line.

Yours sincerely

Dr Robert Chilton

Chair

STANDARDS COMMITTEE

SUMMARY OF COMPLAINTS

17th June 2010

Report of the Monitoring Officer

PURPOSE OF REPORT

To provide the Committee with a summary of complaints of alleged breach of the Code of Conduct received or finalised since 1st October 2009.

This report is public

RECOMMENDATIONS

(1) That the report be noted

1.0 Introduction

1.1 A summary of complaints received is normally presented to the Committee at six monthly intervals at its meetings in April and October. However, as the meeting scheduled for the 22nd April 2010 was cancelled in the run-up to the general election, the summary is presented to this meeting.

2.0 Details

2.1 The attached table summarises the one complaint that had not been finalised at the time of the last report at the October meeting, and the further complaints that have been received since.

3.0 Details of Consultation

- 3.1 There has been no consultation.
- 4.0 Options and Options Analysis (including risk assessment)
- **4.1** The overview of complaints is for noting.

CONCLUSION OF IMPACT ASSESSMENT

(including Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing)

None arising from this report.

FINANCIAL IMPLICATIONS

None directly arising from this report.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments.

LEGAL IMPLICATIONS

None directly arising from this report.

MONITORING OFFICER'S COMMENTS

The report has been prepared by the Monitoring Officer in her capacity as adviser to the Standards Committee.

BACKGROUND PAPERS Contact Officer: Mrs S Taylor Telephone: 01524 582025

None E-mail: STaylor@lancaster.gov.uk

Ref:

STANDARDS COMMITTEE 17th June 2010 - SUMMARY OF COMPLAINTS

		F	Page 5	55
ОUTCOME	Referred to the Monitoring Officer for investigation. Investigating officer found no breach of the Code of Conduct, and this finding was accepted by the Assessment Sub-Committee 24th November 2009	Referred to Monitoring Officer for investigation. Investigation report to be considered by Sub-Committee 17th June 2010	Referred to Monitoring Officer for investigation	Referred to Standards for England, who accepted the referral and are investigating the complaint
SUMMARY OF COMPLAINT	Using or attempting to use position as member improperly to confer on or secure for self or any other person an advantage or disadvantage	Failing to treat with respect	Disclosure of confidential information	Bullying and failing to treat with respect
DATE OF ASSESSMENT SUB- COMMITTEE	28/5/09	4/2/10	25/3/10	15/4/10
DATE OF COMPLAINT	14/5/09	28/1/10	4/3/10	31/3/10
COMPLAINANT	City Councillor	City Councillor	City Councillor	Morecambe Town Councillor
SUBJECT	City Councillor	City Councillor	City Councillor	6 members of Morecambe Town Council
REF	3/09	1/10	2/10	3/10

STANDARDS COMMITTEE

ANNUAL REVIEW OF REGISTRATION OF INTERESTS 17th June 2010

Report of the Monitoring Officer

PURPOSE OF REPORT

To advise the Committee of the continuing monitoring of the registration of personal interests by City and Parish Councillors.

This report is public

RECOMMENDATIONS

(1) That the report be noted

1.0 Introduction

1.1 As Members are aware, there is a requirement in the Code of Conduct for any changes to members' interests to be notified to the Monitoring Officer within twenty eight days. It is the Monitoring Officer's practice to undertake an annual review of registrations to ensure that they are kept up to date.

2.0 Proposal Details

- 2.1 On the 10th May 2010, an email was sent to all Members of the City Council reminding them of the need to register any changes, and requesting either a signed declaration to the effect that there has been no change, or the return of a completed "change" form by the 31st May 2010.
- 2.2 By the time of writing this report at the beginning of June, twenty five replies had been received. However, the Monitoring Officer is aware that some appointments to outside bodies, which need to be included in the register of interests, will not be made until Cabinet and Overview and Scrutiny Committee have met in June, and that a number of members may be waiting until the relevant appointments have been made and can be included in the register. Information about the number of replies received will be updated at the meeting.
- 2.3 With regard to the parish councils, by virtue of the very number of councillors and the frequency of resignations and co-options, it is extremely difficult for the Monitoring Officer to ensure that the register contains an up to date registration form completed by each and every parish councillor. In order to ensure that the registrations of parish councillors are kept up to date, the Monitoring Officer has written to the clerks

of all the parish councils within the district, requesting them to draw to the attention of their councillors the requirement to register any changes to their personal interests, and enclosing copies of the change form.

2.4 It is hoped that these actions will ensure that city and parish councillors maintain accurate register entries of their personal interests.

3.0 Conclusion

3.1 The Committee is asked to note the report.

CONCLUSION OF IMPACT ASSESSMENT

(including Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing)

None arising from this report.

FINANCIAL IMPLICATIONS

There are no financial implications as a result of this report.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments to add.

LEGAL IMPLICATIONS

Registration of personal interests is a requirement of the Members' Code of Conduct.

MONITORING OFFICER'S COMMENTS

The report has been prepared by the Monitoring Officer in her role as adviser to the Standards Committee.

BACKGROUND PAPERS	Contact Officer: Mrs S. Taylor
	Telephone: 01524 582025

None **E-mail:** STaylor@lancaster.gov.uk

Ref: ST

STANDARDS COMMITTEE

WORK PROGRAMME 17th June 2010

Report of the Monitoring Officer

PURPOSE OF REPORT

To enable the Committee to consider progress with the current work programme.

This report is public

RECOMMENDATIONS

(1) That the report be noted

1.0 Introduction

1.1 A work programme for 2010 was approved by the Committee in January 2010, and is updated at each meeting during the year.

2.0 Proposal Details

- 2.1 The current work programme is attached to this report.
- 2.2 Members will be aware that the government did not issue any further consultation on or information about the proposed revised Code of Conduct prior to the general election. It is difficult to plan for any work arising from the proposed revised Code until the government's position is clearer.
- 2.3 As the April Committee meeting was cancelled, the six monthly review of complaints received has been brought to this meeting.
- 2.4 The work programme is a living document and can be updated as and when required.

3.0 Details of Consultation

- 3.1 There has been no consultation.
- 4.0 Options and Options Analysis (including risk assessment)
- 4.1 The report is for noting, although it is open to the Committee to make amendments to the work programme.

CONCLUSION OF IMPACT ASSESSMENT

(including Diversity, Human Rights, Community Safety, Sustainability and Rural Proofing)

None arising from this report.

FINANCIAL IMPLICATIONS

None directly arising from this report.

SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments.

LEGAL IMPLICATIONS

None directly arising from this report.

MONITORING OFFICER'S COMMENTS

The report has been prepared by the Monitoring Officer in her capacity as adviser to the Standards Committee.

BACKGROUND PAPERS	Contact Officer: Mrs S Taylor

Telephone: 01524 582025

None **E-mail:** STaylor@lancaster.gov.uk

Ref:

STANDARDS COMMITTEE - WORK PROGRAMME 2010

				age 60)				
PROGRESS	Deferred as the publication of a revised Code of Conduct was delayed by the general election.	As above	Any training should tie in with the adoption of any revised Code of Conduct. Training session for Morecambe Town Council held on 3rd September 2009. All other parish councils invited, and one councillor from Halton attended. Will be a need to consider training arrangements for members elected in May 2011	April meeting was cancelled, and report is at this meeting	The Monitoring Officer commenced the review in May. Report is on this agenda.	Sub-Committee met on the 8th January 2010	See report on review of complaints	Considered January 2010	Survey of officers and members has been completed. Internal Audit are considering the responses and formulating draft recommendations for consideration by Audit Committee and this Committee in the autumn.
MEETING DATE	April 2010 (or special meeting to coincide with consultation)	April or June 2010, or special meeting depending on timing	June 2010 or special meeting depending on timing	April and October 2010	June 2010	As and when required	Sub-Committees as and when required	January 2010 and annually	April 2010
ACTION	Consider any further government consultation on proposed revised Code of Conduct	Consider revised Code of Conduct and arrangements for implementation	Consider training requirements on new Code of Conduct for city and parish councillors	Receive information about number of Code of Conduct complaints received and action taken	Annual review of registration of interests	Dealing with requests for dispensations	Dealing with Code of Conduct complaints	Review operation of the Whistleblowing Policy	Review result of ethical governance survey
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NO	ACTION	MEETING DATE	PROGRESS
10.	10. Review of Member/Officer Relations Protocol	January 2010	Completed January 2010
11.	Review complaints and assessment documentation and procedure	October 2010	